



An Equal
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Southwest Florida Water Management District

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Executive Director

March 13, 2020

SET 1

TO: All Potential Respondents
RFP 2003 Oracle Third Party Support

FROM: Georgia Hudson, Senior Procurement Specialist

SUBJECT: Response to Questions

QUESTION: For the References, do you want a mix of public and private sector for the five, any preference?

ANSWER: For references, please refer to section 1.7.2.6 on page 4 of the solicitation and 5.2 Evaluation Method and Criteria, "References" on page 12.

QUESTION: Is it possible to get a Word version of the document?

ANSWER: It is not the District's standard practice to provide an editable version of the solicitation document to protect the integrity of the document from changes being made to the language/requirements that may result in a Respondent's response being rejected.

QUESTION: Whether companies from Outside USA can apply for this (like, from India or Canada)?

ANSWER: At the time of submitting a proposal, the District requires that the Respondents and its Sub-Respondents be properly licensed and registered to do business in the State of Florida in accordance with applicable Florida Statutes (F.S.). Please refer to Section 1.15 Responsive/Responsible.

QUESTION: Whether we need to come over there for meetings?

ANSWER: Currently, it is anticipated that all work will be done remotely.

QUESTION: Can we perform the tasks (related to RFP) outside USA (like, from India or Canada)?

ANSWER: At the time of submitting a proposal, the District requires that the Respondents and its Sub-Respondents be properly licensed and registered to do business in the State of Florida in accordance with applicable Florida Statutes (F.S.). Please refer to Section 1.15 Responsive/Responsible. Currently, it is anticipated that all work will be done remotely.

QUESTION: Can we submit the proposals via email?

ANSWER: The District will not accept electronically transmitted proposals. Please refer to Section 1.9 Proposal Opening.

QUESTION: Can an unlocked version of the document be shared; or would it be possible to share only the required forms in an unlocked PDF format (Cover Sheet, Attachments 1-3)?

ANSWER: You may download from the District's website at www.watermatters.org/procurement and at www.demandstar.com a PDF fillable form of the Cover Sheet and Attachments 2 through 3. The Request for Proposal document will not be provided in an editable format in its entirety.

QUESTION: We're requesting an extension on the due date for requested changes to terms and conditions/sample amendment that were due 10 days prior to the bid opening.

ANSWER: The submittal of Technical Questions has been extended due to the delay of the solicitation Opening Date. Please refer to Addendum #1, which has been posted on the District's Internet web site <http://www.WaterMatters.org/procurement>, at www.demandstar.com.

QUESTION: Regarding Exhibit "B" Licensed Products, page 31, it states "the following products reflect current District licensing for Oracle products to be supported" and there's a column that shows either "Full Use" or "Not Used". Can you let us know if the District wants the "Not Used" included in the scope of "Oracle products to be supported" or how you'd like us to address those products?

ANSWER: The "Not Used" products will not require third party support. Please refer to Section 3.3 Scope of Work.

QUESTION: Regarding Exhibit "B" Licensed Products, page 31, is the list of Oracle products all the Oracle products running at the District? Oracle has rules related to Matching Service Levels and Repricing, so we want to make sure this is a comprehensive list so we can ensure there isn't any licensing issues for the District.

ANSWER: Exhibit "B" District Oracle Licensed Products is a comprehensive list of all the Oracle software currently under Oracle maintenance. The "Full Use" products are all running software and the "Not Used" are no longer running software at the District.

GSH
cc: RFP File
Project Manager