



INVITATION TO NEGOTIATE  
# 002-18  
EMPLOYEE BENEFITS INSURANCE PLANS

**ATTACHMENT 11**

EMPLOYEE ASSISTANCE PROGRAM  
SCHEDULE OF BENEFITS

# Southwest Florida Water Management District Summary of EAP Services Contract Year 2018

**Call Center**

Toll-free 24/7 telephone access to licensed EAP professionals.

**Short-term Counseling**

Up to six face-to-face sessions per incident for employees, spouses and dependents to age 26

**Legal and Financial Services**

Referral for face-to-face or phone consultation for legal and financial issues, plus discounted rates off attorney’s hourly fees.

**Family Resource Services**

Resources online including information, calculators, downloadable forms and national provider directories for child care and elder care.

[www.ndbh.com](http://www.ndbh.com)

EAP website offering behavioral health and work/life information; Monthly Webinars for employees/family Members.

**Online Will Preparation; Coming soon, Online Financial Planning**

Employees and dependents can complete a will at no cost; Access Financial planning

**Manager/Supervisor/HR Telephone Consultation**

Unlimited telephone access to an EAP professional about employee situations.

**Formal Management Referrals**

Structured process to resolve employee performance issues.

**DOT/SAP**

Management referrals for employees covered by Department of Transportation regulations.

**Training**

Free Monthly Webinars available :online. Onsite intervention within 24 to 48 hours, using training hours or discounted fees. 7 available training hours per contract year.

**Account Management**

A dedicated Account Manager as liaison to provide consultation and program evaluation.

**Quarterly utilization Reports**

**Now Active in 2018**

Phone App that all members can access all EAP services from their phone

Pricing		Per Employee Per Month
Current Covered Employees	542	Pricing—\$2.08