

# Your NVA Vision Benefit Summary

# Schedule of Vision Benefits

Benefit Frequency	Participating Provider	Non-Participating Provider	
Examination Once Every Calendar Year	<ul> <li>Covered 100% After \$10 Copay</li> </ul>	Reimbursed Amount • Up to \$40	
Lenses Once Every Calendar Year Single Vision Bifocal Trifocal Lenticular Polycarbonates Solid Tints Gradient Tints Scratch Coating (Standard)	Standard Glass or Plastic Covered 100% After \$20 Copay Covered 100% Covered 100% Covered 100% Covered 100% Covered 100%	<ul> <li>Up to \$40</li> <li>Up to \$60</li> <li>Up to \$80</li> <li>Up to \$100</li> <li>N/A</li> <li>N/A</li> <li>N/A</li> <li>N/A</li> <li>N/A</li> </ul>	
Frame Once Every Two Calendar Years	Retail Allowance Up to \$130 (20% discount off balance)*	<ul> <li>Up to \$50</li> </ul>	
Contact Lenses Once Every Calendar Year	In lieu of Lenses	In lieu of Lenses	
Elective Contact Lenses	<ul> <li>Up to \$130 Retail<sup>®</sup> (15% discount (Conventional) or 10% discount (Disposable) off balance)**</li> </ul>	<ul> <li>Up to \$105</li> </ul>	
Evaluation/Fitting*** Standard Daily Wear Standard Extended Wear Specialty Wear	<ul> <li>Covered 100%</li> <li>Covered 100%</li> <li>Covered 100%</li> </ul>	Daily Wear: \$20 Extended Wear: \$30 Specialty Wear: \$50	
Medically Necessary****	Covered 100%     Up to \$225		

## Southwest Florida Water Management District Effective 01/01/2016 Group Number #8762000001

### How Your Vision Care Program Works

Eligible members and dependents are entitled to receive a vision examination and one pair of lenses once every calendar year and a frame once every two calendar years or contact lenses and contact lens evaluation/ fitting once every calendar year.

For your convenience, at the start of the program, you will receive two identification cards with participating providers in your zip code area listed on the back. At the time of your appointment, simply present your NVA identification card to the provider or indicate that your benefit is administered by NVA. The provider will contact NVA to verify eligibility. A vision claim form is not required at an NVA participating provider.

Be sure to inform the provider of your medical history and any prescription or over-the-counter (OTC) medications you may be taking.

To verify your benefit eligibility prior to calling or visiting your eye care provider, please visit our website at www.e-nva.com or contact NVA's Customer Service Department toll-free at 1.800.672.7723 (TDD line 1-888-820-2990) or NVA's Interactive Voice Response (IVR). Customer Service is available 24 hours a day, 7 days a week, 365 days a year. Any question any time.

If you are not a registered subscriber, you can still search our providers online by selecting the "Find a Provider" link on our home page. Enter group number 8762000001 or the group number on the identification card and enter in your search parameters. It's that easy!

\*Does not apply to Wal-Mart /Sam's Club locations or for certain proprietary brands. \*\*Does not apply to Wal-Mart/Sam's Club or Contact Fill (NVA Mail Order) and may be prohibited by some manufacturers. \*\*\*Only covered if you choose contact lenses. \*\*\*\*Pre-approval from NVA required.

<sup>①</sup>Includes frames up to \$52 Every Day Low Price-price point at Wal-Mart/Sam's Club locations. <sup>®</sup>Contact lenses up to \$91 Every Day Low Price-price point at Wal-Mart/Sam's Club locations.

### Due to their everyday low prices (EDLP) the amounts listed below may not be applicable at Wal-Mart/Sam's Club.

Lens options purchased from a participating NVA provider will be provided to the member at the amounts listed in the fixed option pricing list below: \$30 Blended Bifocal (Segment)

- \$50 Progressive Lenses Standard\*
- \$65 Transitions Single Vision Standard \$70 Transitions Multi-Focal Standard
- \$55 High Index \$100 Progressive Lenses Premium\* \$75 Polarized

\$30 Glass Photogrey (Multi-Focal)

- \$12 Ultraviolet Coating
- \$40 Standard Anti-Reflective
- \$20 Glass Photogrey (Single Vision)

#### \*Fixed Pricing not available on certain brands Options not listed will be priced by NVA providers at their R&C retail price less 20%.

Participating providers are not contractually obligated to offer sale prices in addition to outlined coverage. Regardless of medical or optical necessity, vision benefits are not available more frequently than specified in your policy.

Get a Better View



**Plan Specific Details Online**: The NVA website is easy to use and provides the most up to date information for program participants: -Locate a nearby participating provider by name, zip code, or City/State, Verify eligibility for you or a dependent -View benefit program and specific detail, Review claims, Print ID cards (when applicable), Nominate a non-participating provider to join the NVA network

**Examinations**: The comprehensive exam includes case history, examination for pathology or anomalies, visual acuity (clearness of vision), refraction, tonometry (glaucoma test) and dilation (if professionally indicated).

Lenses: NVA provides coverage in full for standard glass or plastic eyeglass lenses.

**Frames**: Select any frame from the participating provider's inventory. Any amount in excess of your plan allowance is the member's responsibility. Frame choices vary from office to office. (Visit NVA's website to view the Benefit maximizer Program)

**Contact Lenses:** The contact lens benefit includes all types of contact lenses such as hard, soft, gas permeable and disposable lenses. <u>Medically necessary contact lenses</u> includes fitting and follow up and may be covered with prior authorization when prescribed for: post cataract surgery, correction of extreme visual acuity problems that cannot be corrected to 20/70 with spectacle lenses, Anisometropia or Keratoconus.

**Non-Participating Providers:** You will be responsible for one hundred percent (100%) of the cost at the time of service at a non-participating provider. You can request a claim form from NVA via the website <u>www.e-nva.com</u> or you may submit receipts along with a letter containing the member's full name, patient's full name, address, ID# and sponsoring organization to NVA, P.O. Box 2187, Clifton, NJ 07015.

**Laser Eye Surgery:** NVA has chosen **The National LASIK Network** to serve their members. This network was developed by **LCA Vision** in 1999 and is one of the largest panels of LASIK surgeons in the U.S. Members are entitled to significant discounts and a free initial consultation with all in-network providers.

Discounts: In addition to your funded	Your NVA EyeEssential <sup>®</sup> Plan Discount – In Network Only		
benefit you are eligible to access the <b>EyeEssential® Plan discount</b> (in Network Only) on additional purchases during the plan period. Please see table for more detail regarding NVA's discount plan:	Service	Participating Provider	Lens Options
	Eye Examination:	Member Cost: Retail Less \$10	\$12 Solid Tint/ Gradient Tint \$50 Standard Progressive Lenses
	Contact Lens Fitting:	Retail Less 10%	\$75 Polarized Lenses \$65 Transitions Single Vision Standard
*Discount is not applicable to mail order; however, you may get even better pricing on contact lenses through Contact Fill.	<b>Lenses:</b> Single Vision Bifocal Trifocal or Lenticular	Glass or Plastic \$35.00 \$55.00 \$70.00	<ul> <li>\$70 Transitions Multi-Focal Standard</li> <li>\$15 Standard Scratch Coating</li> <li>\$12 UV Coating</li> <li>\$35 Polycarbonate</li> <li>\$45 Standard Anti-Reflective</li> </ul>
	Frame:	Retail Less 35%	
	Contact Lenses*:	Member Cost:	
	Conventional	Retail Less 15%	
	Disposable	Retail Less 10%	

Lens options purchased from a participating NVA provider will be provided to the member at the amounts listed in the fixed option price list above.

Options not listed will be priced by NVA providers at their reasonable & customary retail price less 20%.

Wal-Mart / Sam's Club Stores: Due to their everyday low prices (EDLP) Wal-Mart / Sam's Club stores do not provide additional discounts.

## At NVA, We Work Only for Our Clients.

Insurance coverage provided by National Guardian Life Insurance Company (NGLIC), 2E Gilman, Madison, WI 53703. Policy NVIGRP 5/07 or 11/13. NGLIC is not affiliated with the Guardian Life Insurance Company of America, a/k/a The Guardian or Guardian Life. A full description of your coverage, its limitations, exclusions and conditions is contained in the Insurance Policy issued to your Plan Sponsor at its place of business. That full description in the form of a Certificate of Coverage can be made available to you by requesting it from your Plan Sponsor.

Exclusions / Limitations: No payment is made for medical, surgical, experimental or non-conventional treatments/ Rx drugs or OTC medications / non-prescription lenses / two pair of glasses in lieu of bifocals / subnormal visual aids / vision examination or materials required for employment / replacement of lost, stolen, broken or damaged lenses/ contact lenses or frames except at normal intervals when service would otherwise be available / services or materials not listed as a covered service (industrial safety lenses and safety frames with or without side shields / parts or repair of frame / sunglasses / frame cases.

National Vision Administrators, L.L.C. • PO Box 2187 • Clifton, NJ 07015 Web: <u>www.e-nva.com</u> • Toll-Free: 1.800.672.7723 NVA<sup>®</sup> and EyeEssential<sup>®</sup> are registered marks of National Vision Administrators, L.L.C. This document is intended as a program overview only and is not a certified document of the individual plan parameters.



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