

August 1, 2025

**RFP 25-4798 ORACLE THIRD-PARTY SUPPORT SERVICES**

**ADDENDUM #1**  
**(Acknowledgment is Required)**

The Respondent shall acknowledge its review and receipt of this Addendum by signing below and including a signed copy of this Addendum with its bid submittal. Failure to do so could result in disqualification of the bid.

Please note that double underlined information (example) is added wording and stricken information (~~example~~) is deleted wording.

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**I. QUESTIONS AND ANSWERS:**

1. **Question:** If a respondent can support all the items listed in the RFP except Oracle Linux, does this preclude them from responding?

**Answer:** Respondent must support Oracle Linux as part of the overall database environment. As per section 1.7.4 Organizational Profile and Qualifications, paragraph 1.7.4.4 of the solicitation: Documentation showing Oracle third-party support of at least 25 enterprise-level customers. Of the supported customers, provide a summary, not to exceed a maximum of five pages, highlighting a minimum of ten that most closely mirror the District's configuration of on-premises Oracle Enterprise Edition version 12.1 and 12.2 database under the Linux operating system in the VMware environment supporting both developed and commercial applications. Indicate their longevity as Respondent customers, average support incidents per year, and products supported.

Roxanne Frey  
Procurement Specialist  
cc: Project Manager

**ACKNOWLEDGEMENT OF ADDENDUM #1**

BY: \_\_\_\_\_  
DATE

\_\_\_\_\_  
(TYPE/PRINT NAME AND TITLE)

\_\_\_\_\_  
COMPANY NAME