



Permitting MODERNIZATION PROJECT

September 16, 2026

Mission

To implement a new, online ePermitting system that will be mobile friendly, faster, compatible with multiple browsers, and easy to search and navigate.

Vision

An efficient and effective permitting experience for all users, including consultants, the public and regulatory staff.

Why is WMIS being replaced?



Support for tablet and smart phone devices



Automated Business Process Management (BPM)



Complexity of database architecture



Ability to support new technologies and business trends



Business intelligence support



Backlog of enhancement requests



Staff knowledge loss

Appian Efficiencies

- Mobile Accessibility
- Easier and Faster Navigation and Registration
- Improved Application Submittal Process & Permit Modification
- 27 Process Steps in WMIS to 7 Steps in Appian
- Enhanced Documents Upload Options – Multiple Documents at Once
- Improved Review Process Functionality
- Increased Compatibility with Multiple Web Browsers
- Customized Features to Increase Users' Satisfaction
- Pre-Application Scheduling – New Functionality

ePermitting

ePermitting Mobile Instructions



Download the Appian app to access the District's ePermitting system on your mobile phone or tablet. Account setup is simple and will allow you to submit permitting documents or check application status at your convenience. Just follow the instructions below to setup your mobile device.



Apple Users



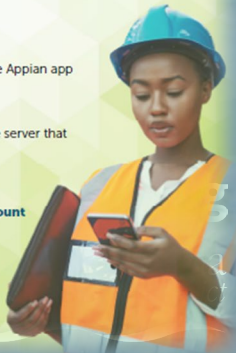
Android Users

Mobile App Setup

- Navigate to the App Store using the QR code and download the Appian app
- Open the app and select **SET UP ACCOUNT**
- Select **Add an account**
- Enter swfwmd.watermatters.org/suite/ for the address of the server that you want to establish a connection with
- Tap **Continue** (grant the app access to browser if asked)
- At sign-in screen, complete the account creation process
- Enter a username and password and tap **Create a new user account**

Need Help?

Call the ePermitting Help Desk at (352) 754-3456 or email ePermittingHelpDesk@WaterMatters.org Monday through Friday from 8 a.m. to 5 p.m. for technical support.



Currently in ePermitting

- Pre-Application Scheduling only available in Appian
- Environmental Resource Permitting and Permit Modification
 - Existing WMIS applications will be reviewed in WMIS
 - Existing applications responses will continue in WMIS
 - New and existing Appian applications only available in Appian
- Compliance, WUP and WCP only available in WMIS

- Pre Application scheduling
- New ERP application submittal
- Permit Modification submittal

Training and Resources

- Training Sessions — Guidance on navigating the system and completing common permitting activities.
- User Guides & Reference Materials — Step-by-step resources for key ePermitting functions.
- Online Resources — Information and materials available for customers to access when needed.
- Customer Support — Assistance is available through Help Desk for questions or issues encountered while using the system.
- Ongoing Updates — Additional training and resources will be provided as new functionality becomes available.

Questions?



**Feel free to contact ePermitting Help Desk at (352) 754-3456
or ePermittingHelpDesk@swfwmd.state.fl.us**